

# Access your product usability with a UX Audit

When was the last time you checked in with your users about their experience with your product?

An effective User Experience (UX) audit helps you understand the strengths and weaknesses of your product.

Not only does an audit offer insight into product performance and customer behavior, the information gathered helps identify issues and areas of improvement to ultimately create a simpler and more seamless user journey.



## Our Process



## What You Receive



### Summaries

- › Workshop Summary
- › User Journey Map-Current
- › User Journey Map-Future
- › Ideal User Flow



### Reports

- › Research Report
- › Recommendations Report
- › Interview Report
- › Heuristic Evaluation
- › Competitive Analysis



### Customize

**More than one user flow? We got you!**  
Depending on the number of user flows you have within your product, we can adjust the timeline to include them. We have found that it is more efficient to conduct a multiple flow analysis at the same time - saving you time and budget.